

Serving Your Needs

Your Shopsmith equipment is covered by the **Shopsmith Gold Medal Buyer Protection Plan**. This plan includes a full one-year warranty, and a lifetime reconditioning program.

Full One-Year Warranty

Your equipment is guaranteed against all defects in parts and workmanship for **ONE FULL YEAR** from the date of receipt. Here are the details:

- Shopsmith warrants to the owner of Shopsmith woodworking equipment that the equipment will be free of manufacturing defects in materials and workmanship for a period of one year from the date of receipt. All claims must be submitted in writing within one month after expiration of the one-year warranty period. Shopsmith shall, by repair of, or at its option replacement, remedy any defect or malfunction covered by this warranty. This warranty excludes and does not cover defects, malfunctions, or failures of your Shopsmith equipment which are caused by damage while in your possession or that of a previous owner to provide reasonable and necessary maintenance.
- Personal injury or property damage may result if equipment is interchanged with non-Shopsmith brand equipment. Therefore, Shopsmith, Inc. disclaims all liability and excludes all warranties of merchantability and fitness for a particular purpose if this equipment is used with a non-Shopsmith brand unit.
- **THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IN NO EVENT SHALL SHOPSMITH BE LI-**

ABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Lifetime Reconditioning Program

Our equipment is designed for years of constant, rugged, uninterrupted operation. However, to insure the continued usefulness of your unit, we offer a unique Lifetime Reconditioning Program.

At any time, regardless of the age of your equipment, you can send it to us (round trip shipping at owner's expense), and we'll rebuild it and touch up the paint. We'll replace wearing parts such as bearings, seals, and belts. Your reconditioned equipment will come back to you with a new 90-day full warranty. Reconditioning or repair will be done for a cost that will not exceed one-third of the current list price of the equipment at the time of repair. If parts other than normal wearing parts need replacement, an estimate will be submitted to the owner for approval.

Warranted Service

To repair or replace a part in the equipment while it's still under warranty, call Customer Services.

Depending on the part you need or the type of repair, you may be able to replace or repair it yourself. If you are unable to do the repair yourself, Customer Services will instruct you where to send the part or your equipment. If the warranty is applicable, the part will be repaired at no charge.

Out-of-Warranty Service

If your equipment is out of warranty and needs service, call Customer Services for instructions on how you can have the part repaired at our Factory or Store for a fee. Customer Services will help you diagnose the problem, give you an estimate of the cost, and instruct you where to send the part or equipment for repair.

How to Order Parts

To order replacement parts, first consult the Parts List. Then write or call for current price information.

How to Return Parts

Should you need to return the equipment, call Customer Services for packing and shipping information.

Customer Services

Where to Write - Send inquiries to:

Shopsmith, Inc.
Customer Services
6530 Poe Avenue
Dayton, Ohio 45414

Where to Phone: Shopsmith maintains toll-free telephone numbers during normal business hours.

For service call:

1-800-762-7555 (Continental U.S., Hawaii, Alaska, Puerto Rico and U.S. Virgin Islands)

To place an order call:

1-800-543-7586 (Continental U.S., Hawaii, Alaska, Puerto Rico and U.S. Virgin Islands)

When you write or call, tell us your Customer Number. (Your customer number appears on the invoice.) Please write the number in the space provided here.

Customer No. _____

